INTELLI RESPOND

RFID NFC TECHNOLOGY

Mobile User Manual

Explorer and GTLINE Cases featuring "INTELLIRESPOND" are provided with NFC/RFID tags, embedded in the case body. Through a simple contact between the mobile and the case IR App recognizes the case itself and univocally associates it with the user.

Registration process
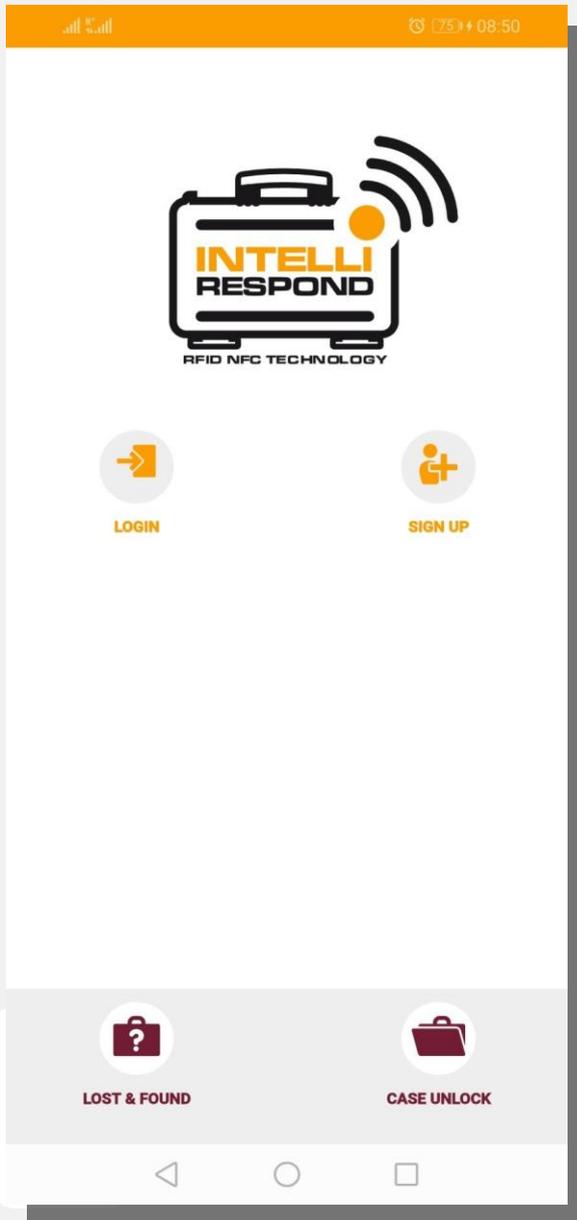
Login/Register Area:
At your first access you will be guided into a 3 step registration process

The registration page features two additional service buttons:

Lost & Found
Allows to contact the owner of the case by providing him a geolocalization
and a message from the finder of the case.

Case Unlock
Upon shipment of the case, this option allows the consignee to receive unlocking
codes remotely.
This procedure is explained in detail at page 18 and can be deployed anytime the
sender wants to be sure that the case gets delivered in the right hands.

Registration Process
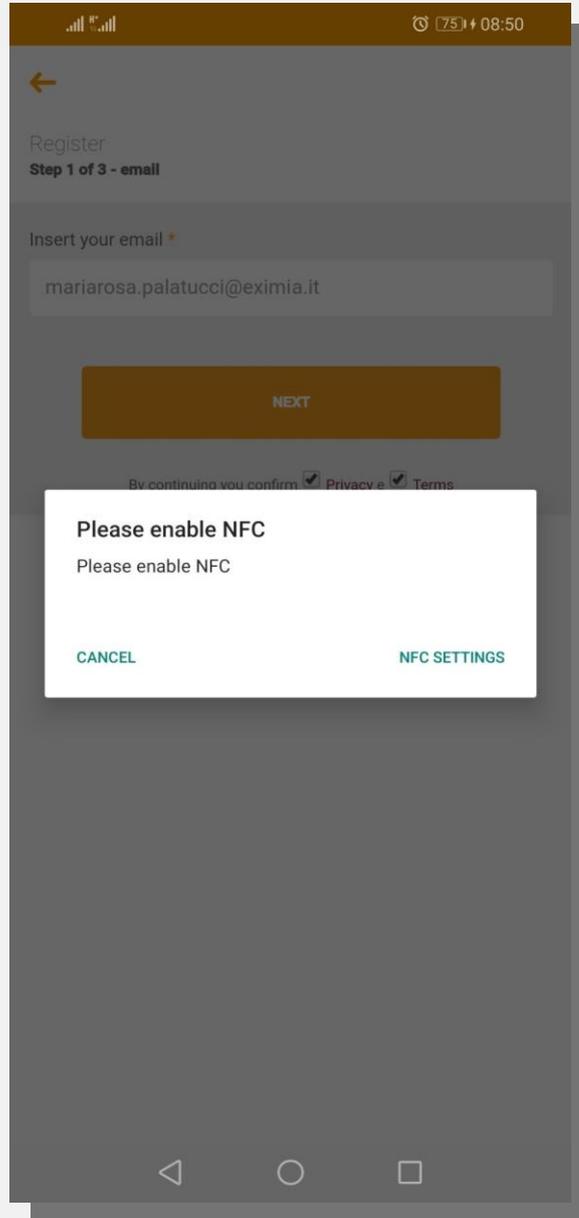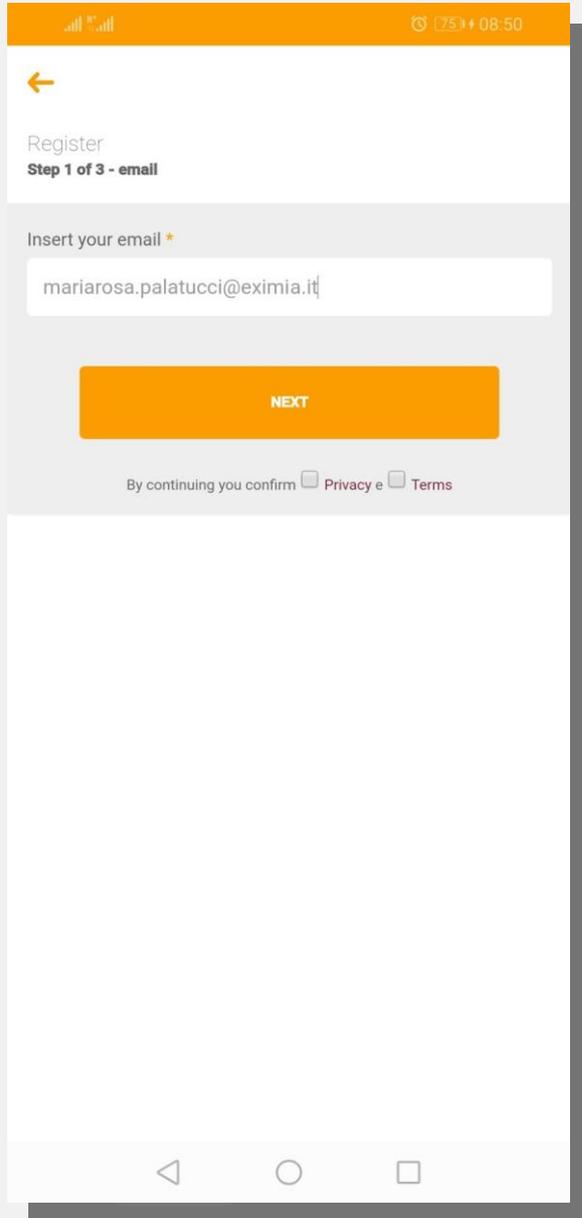
Step 1
Insert email and allow the mobile to read NFC

Registration Process

Register
Step 2 of 3 - associa

Place the mobile on the NFC tag of the GTLINE bag to read code.

Register
Step 3 of 3 - controllo email

Check email for password
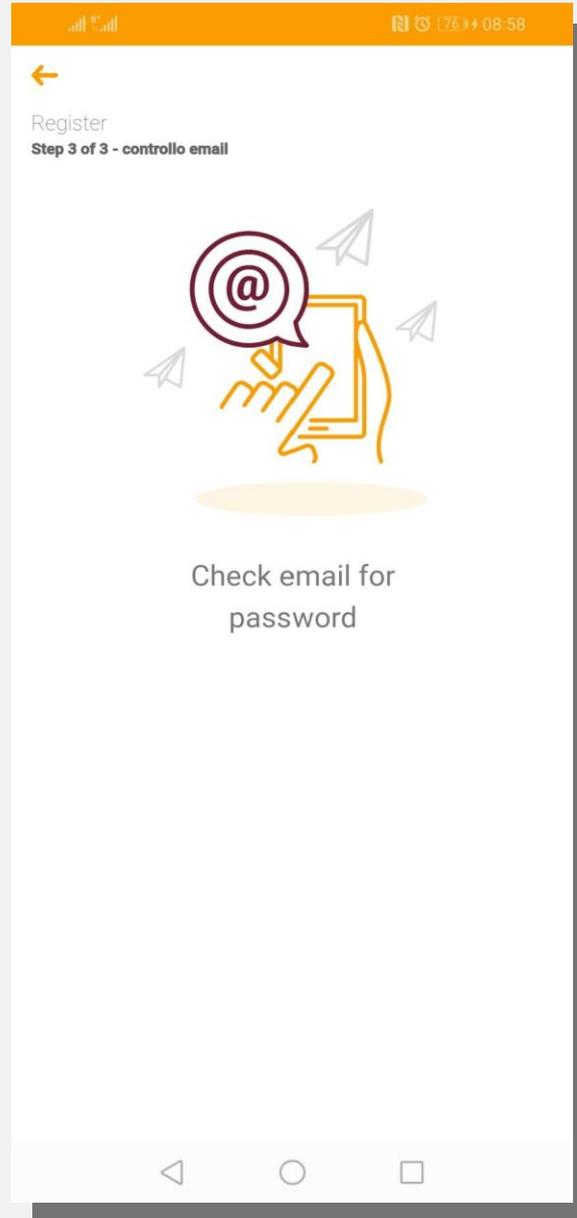
Tap on tag:
Place the mobile on the NFC tag of your case, the tag is usually located under the name label.

Note: the position of the NFC antenna is variable according to the brand and the model of your device. Be sure to place your reader as close as possible to the case NFC tag.

After this step you will receive an email with the password associated to your email address.
You can change your password anytime after logging in.

Registration Process
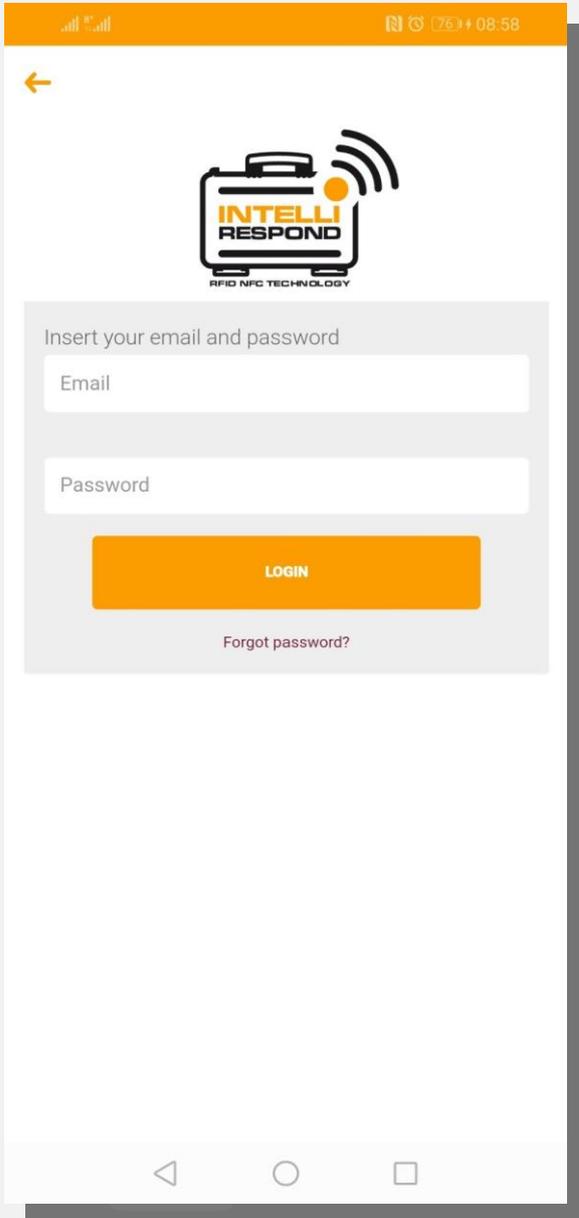
This is your access page.

Complete Registration
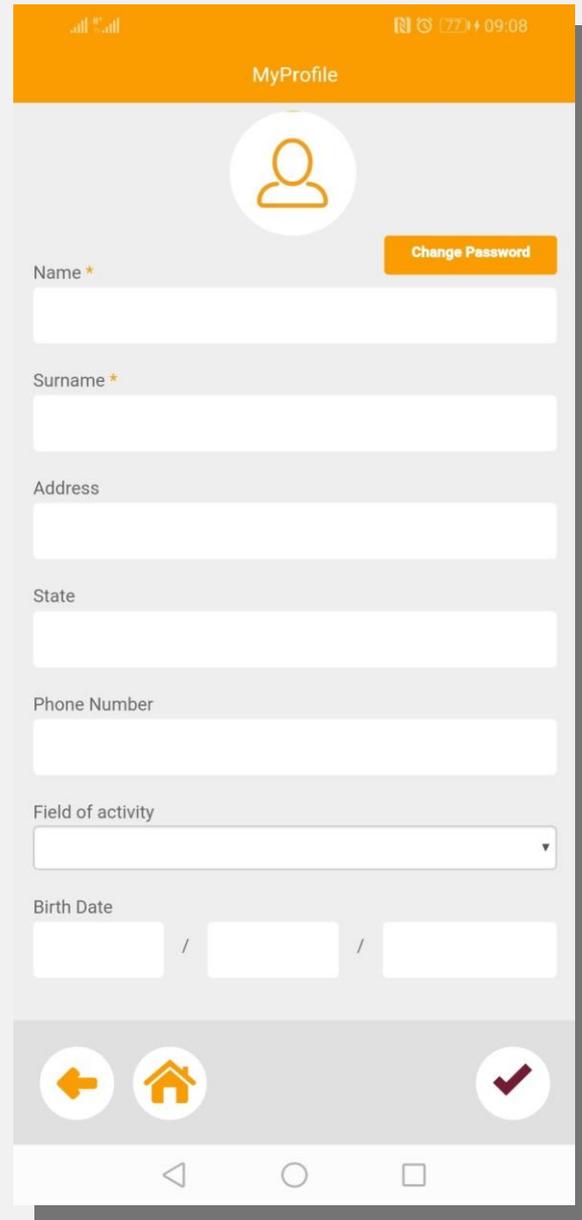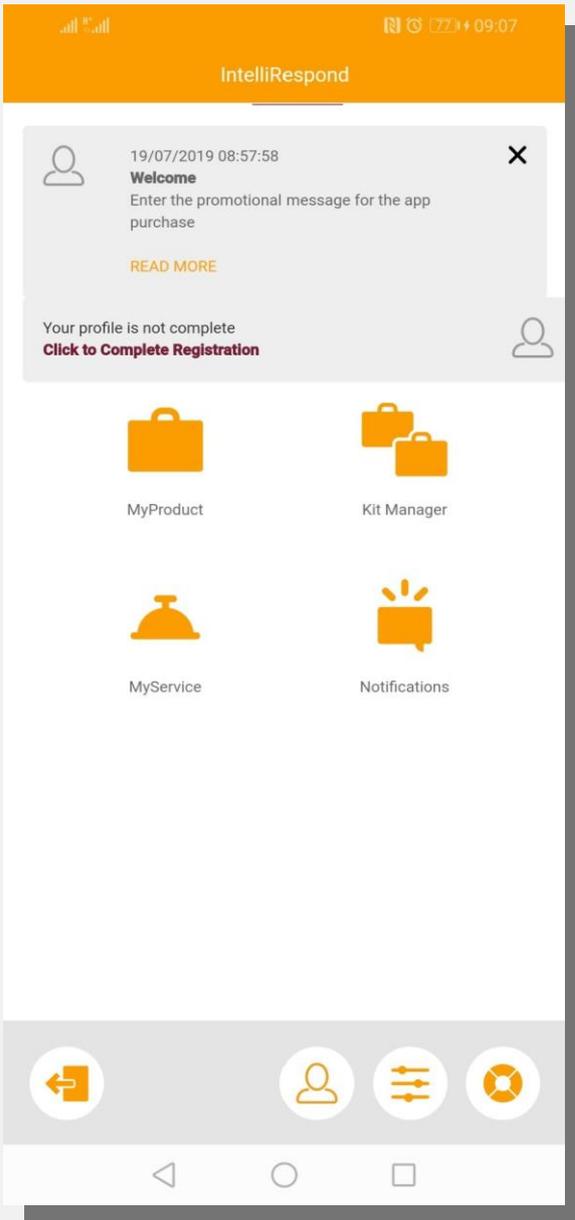
After logging in, additional information will be required for the registration process. That will allow the App to provide you with all services available. Every information will be stored in accordance with the GDPR EU regulation, please refer to «Terms and Conditions» for more info.

Complete Registration

IntelliRespond will also ask you to allow the access to files on your devices, and allow to take photos. This permission will be used only for the App activity.
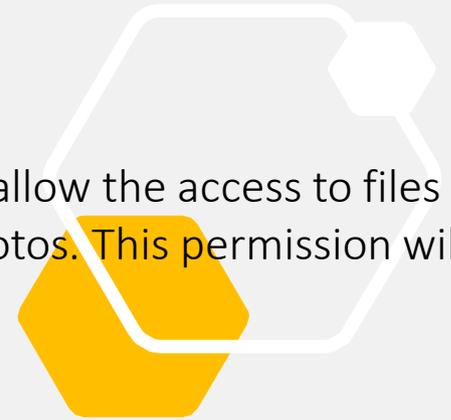
Change Password

Write the new password in the two fields
The password requires at least 6 characters

SAVE

MyProfile

The password must be at least 6 characters

MyProduct

Manage you cases in this section

Password Changed
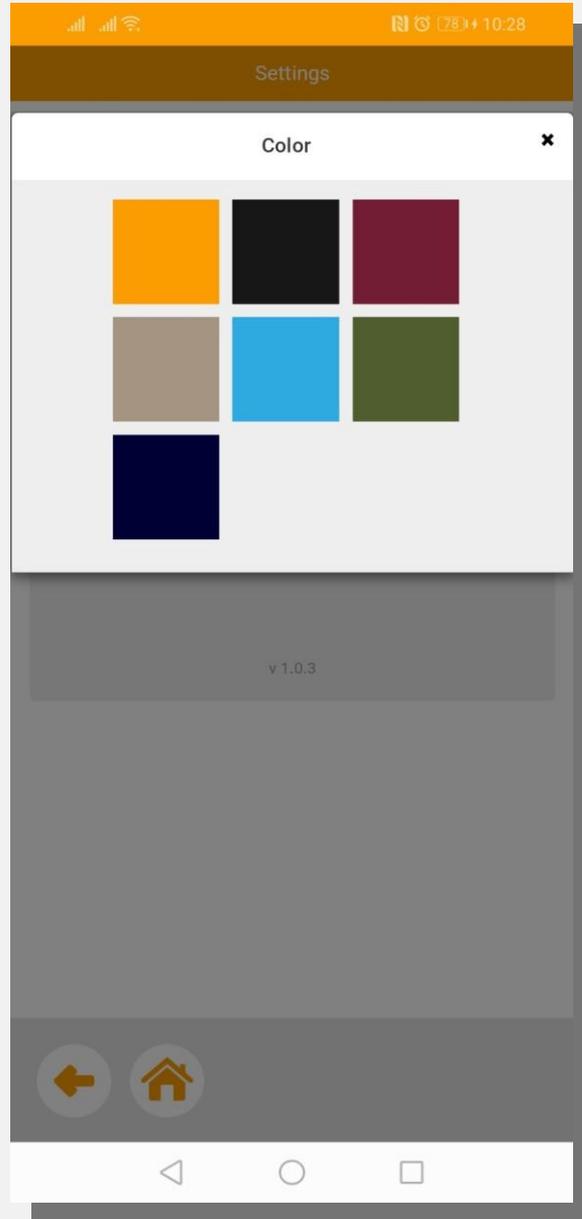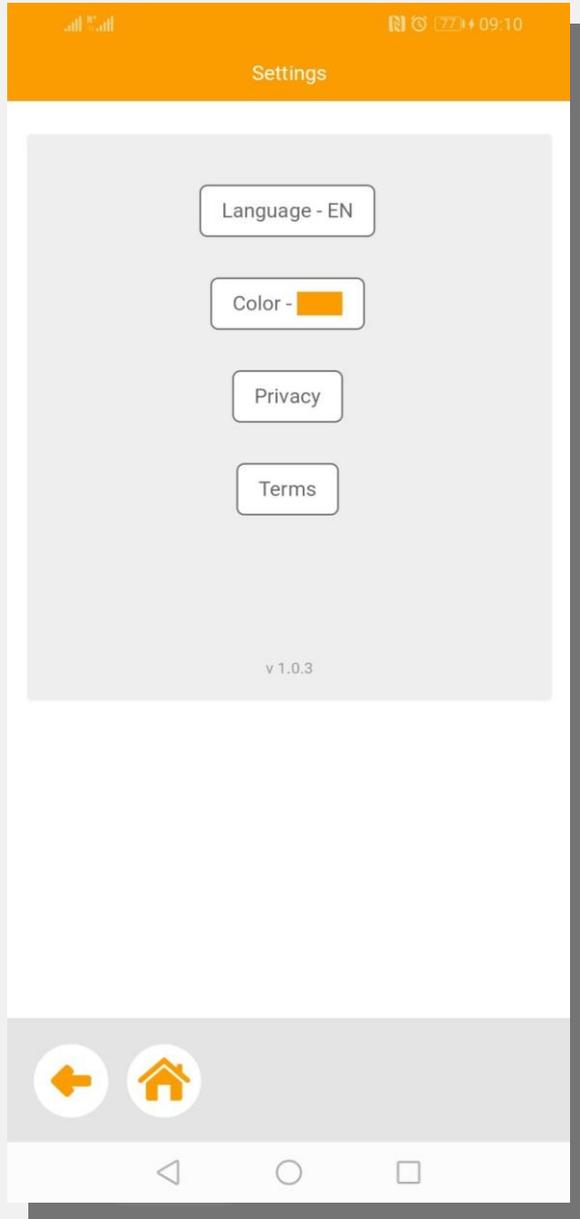
Settings

The Setting button is located in the bottom bar , you can choose language and main colour theme of the App.
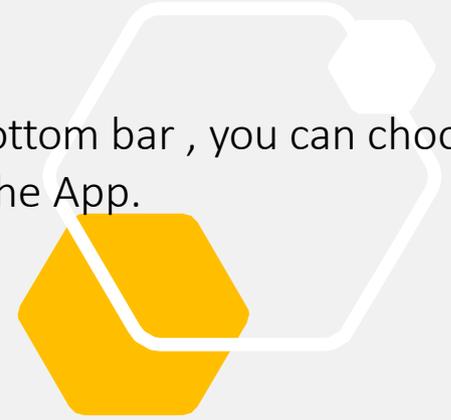
IR Free Main Features

MyProduct

Kit Manager

MyService

Notifications

IR Free offers four main services to the case owner:

Myproduct
Management area of your personal cases

Kit Manager
Managing area of your kits that you can associate to a case.

MyService
Get support from GT LINE for any info you may need

Notifications
Keep track of your Activity List plus get any product update from GT LINE

My Product
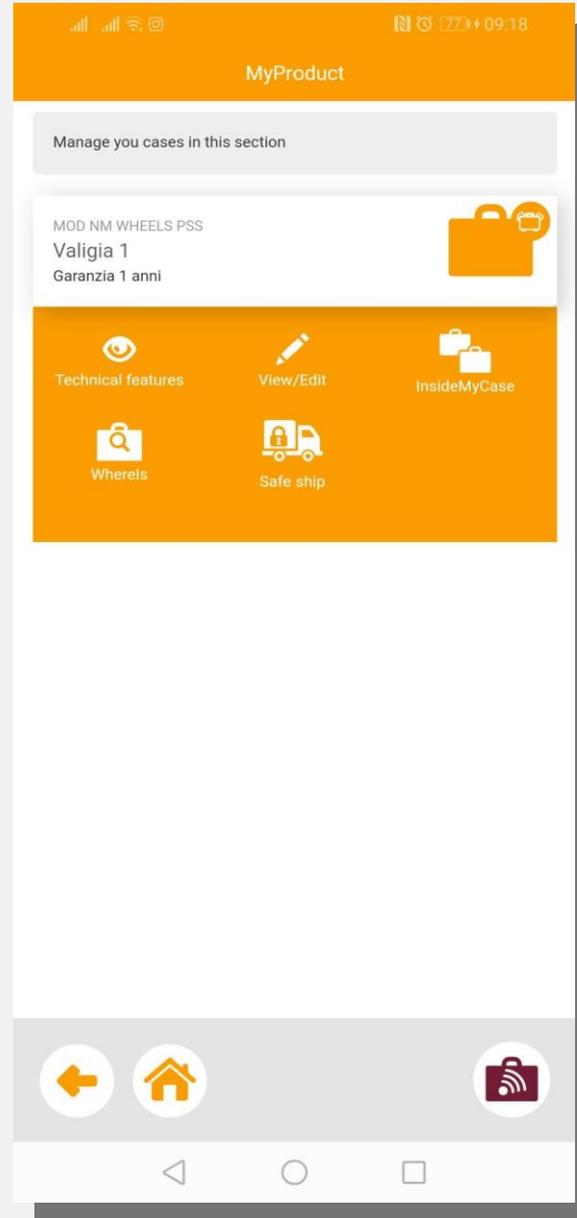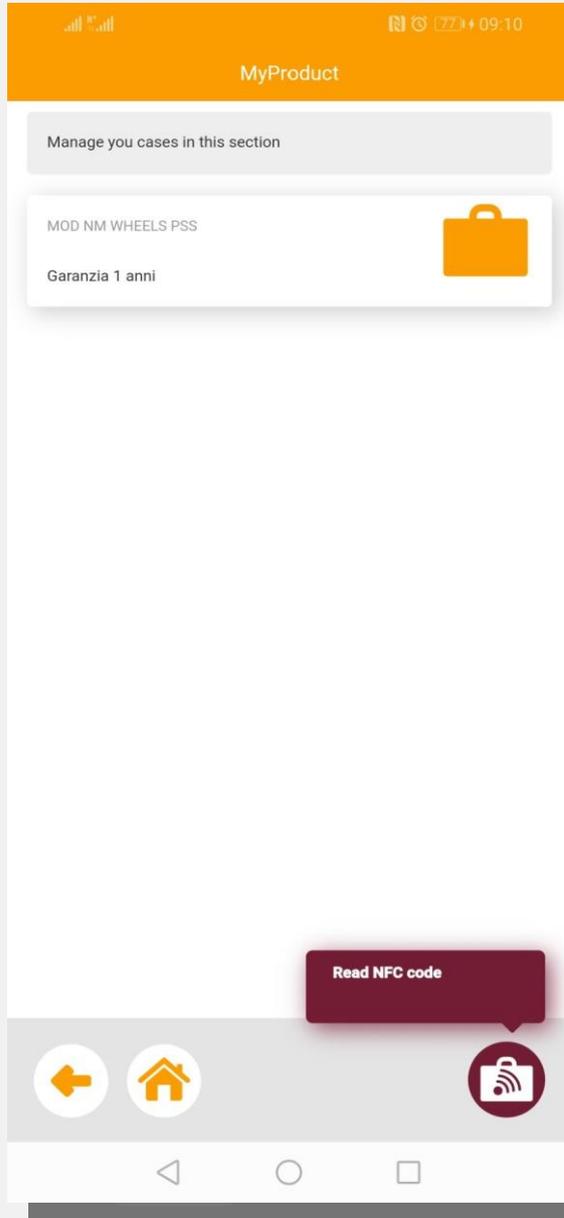
Here you have the full list of all cases registered under your account. If the icon features a small circle on its upper-right corner, this case is already associated with a specific kit. By clicking on the case icon a drop down menu will appear with the following options:

Technical features

A technical data sheet of the case with full information about accessories and spare parts.

View/Edit

Main editable data of the case: name, unlocking codes, safe seals associated, lost&found message, proof of purchase, pictures etc.

InsideMyCase

This button drives directly to the kit manager area and describes the content of a case. A deeper explanation of the KitManager will come in the next pages.

Whereis

If you have multiple/several cases this feature allows you to find the case you are looking for without opening it , just tap on the tag position to check the cases and find the right one.

Safe ship

See details of the safeship procedure at page 16.

My Product

Technical features page

A technical data sheet of the case with full information about accessories and spare parts.

My Product

MOD **NM WHEELS PSS**

Case nickname

Personal Combination Code

Shipping Combination Code

Safe Seal 1

Safe Seal 2

Dealer

Purchase Date

/   /

Lost&Found Message

MyProduct

Safe Seal 1

Safe Seal 2

Dealer

Purchase Date

/   /

Lost&Found Message

Proof of purchase

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View/Edit page

Main editable data of the case: name, unlocking codes, safe seals associated, lost&found message, proof of purchase, pictures etc.

My Product
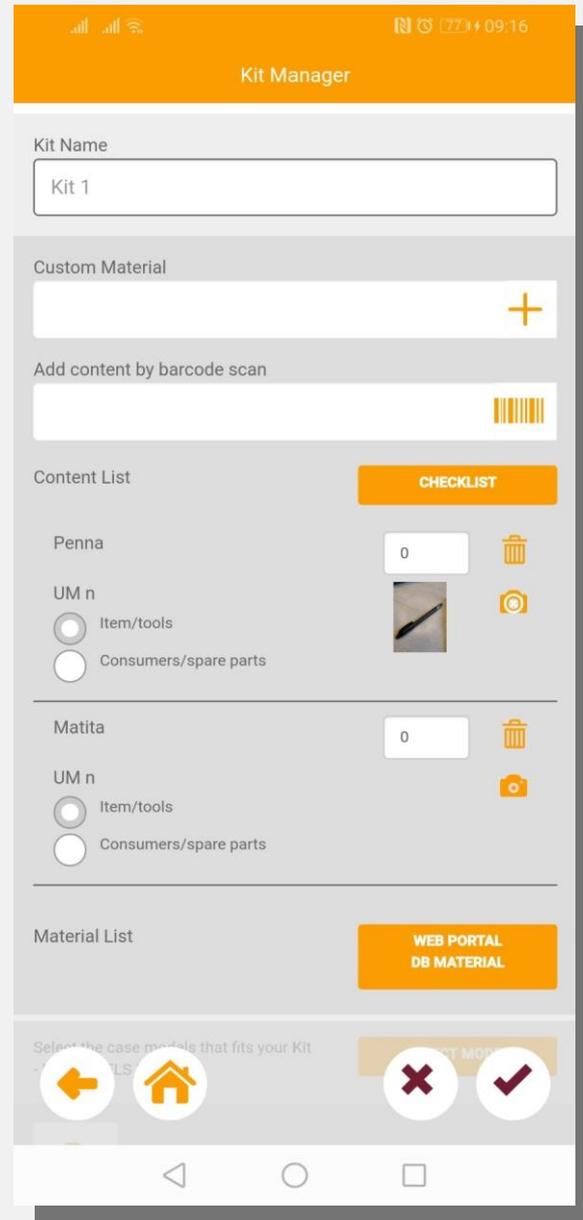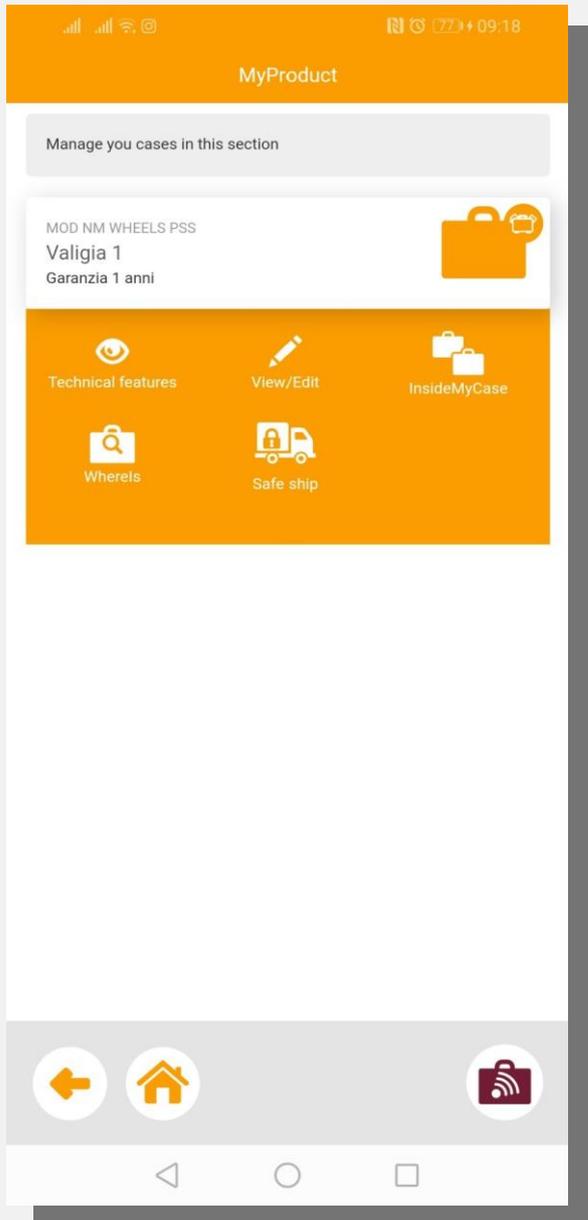
InsideMyCase function

This button drives directly to the kit manager area and describes the content of a case.

A deeper explanation of the KitManager will come in the next pages.

My Product

Place the mobile on the NFC tag of the GTLINE bag to read code.

MyProduct

You found the right case
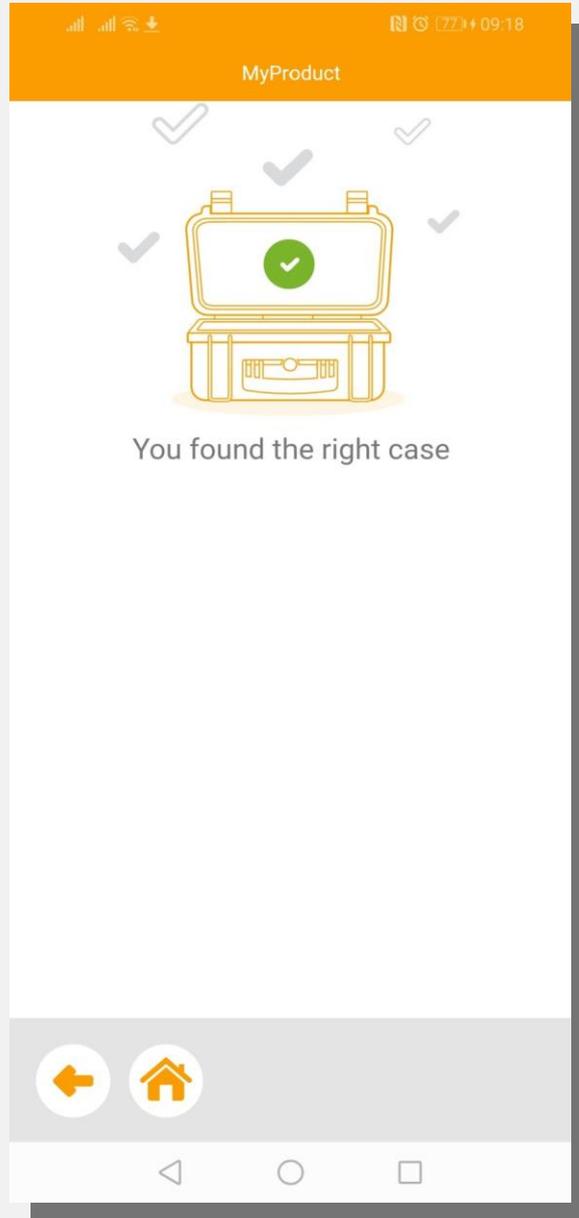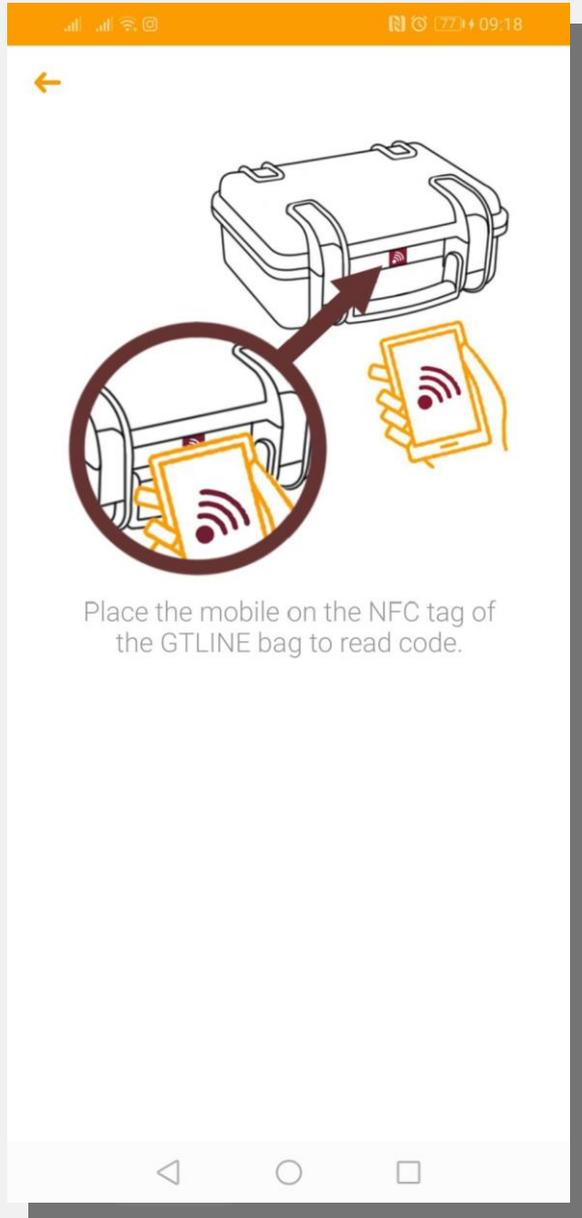
Whereis page

If you have multiple/several cases this feature allows you to find the case you are looking for without opening it , just tap on the tag position to check the cases and find the right one.

Once the correct case is detected, a phone vibration will occur and a message will pop-up "YOU FOUND THE RIGHT CASE"

My Product – Safe shipping procedure

By clicking on «SafeShip» in the drop down menu you can make use of one of the most interesting features of the IR APP. You can ship a locked case, send secure info to the consignee and make sure that the safe seals are untouched and the case has not been opened during transportation.

For a start, you need to set the codes and share them with the consignee.

Beside you can see an example where the case is set with one shipping code and two safe seals.

Fill out the form, the consignee thus will be invited to download the App and set a PIN code.

When the consignee opens the APP, he will need to click on «UnlockCase» and enter the set PIN code.

After the PIN code is validated, the consignee will need to tap on the NFC tag and, if the 1st safe check is OK, he will need to read the safe seals.

The APP will eventually provide the unlocking code and the case can be opened.

KitManager
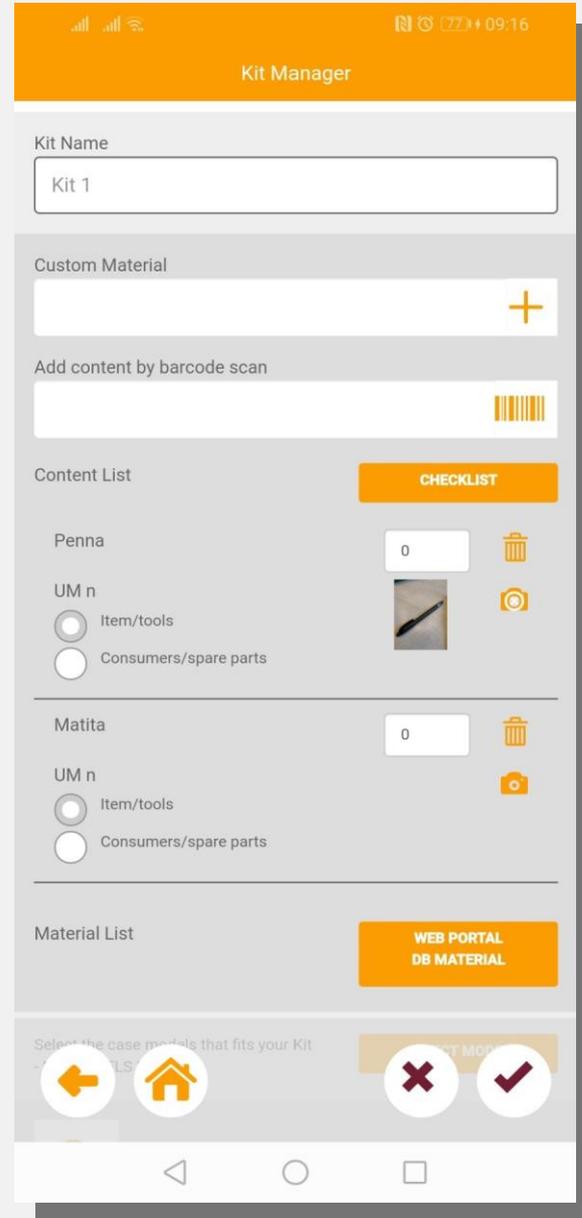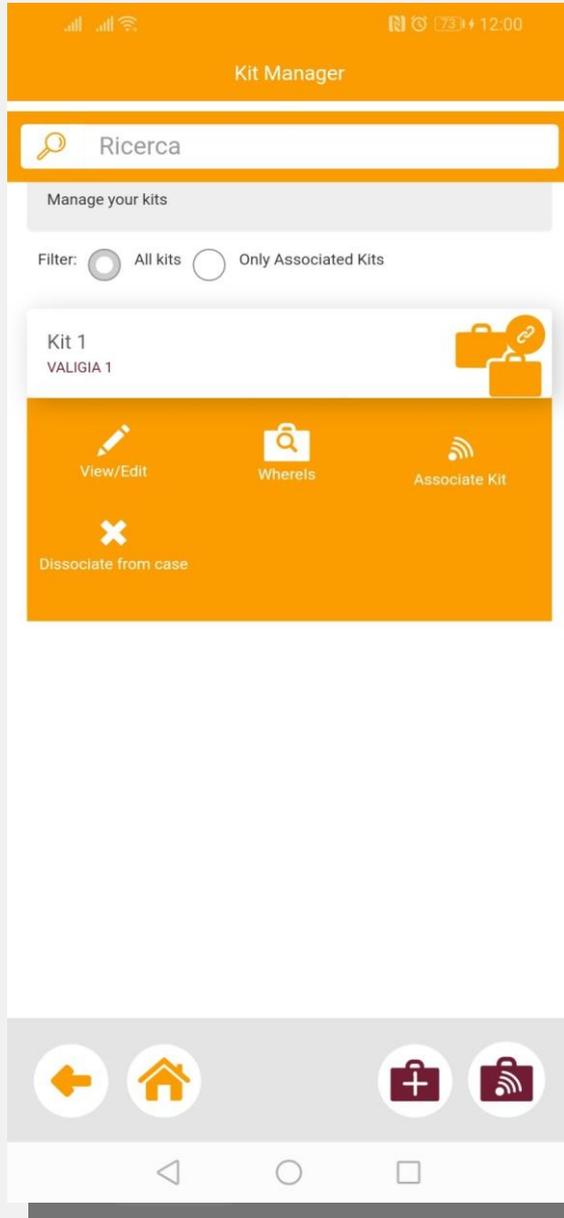
It is very easy to create a kit, just press on the «plus» icon and fill the template. Items, materials, documents can be added in the list in many ways: manually, by scanning a stored barcode (see web portal user guide on how to do) or selecting the the object in your web portal dedicated area.

The checklist function will help you when you need to verify that everything is in place in the case.

Lost & Found
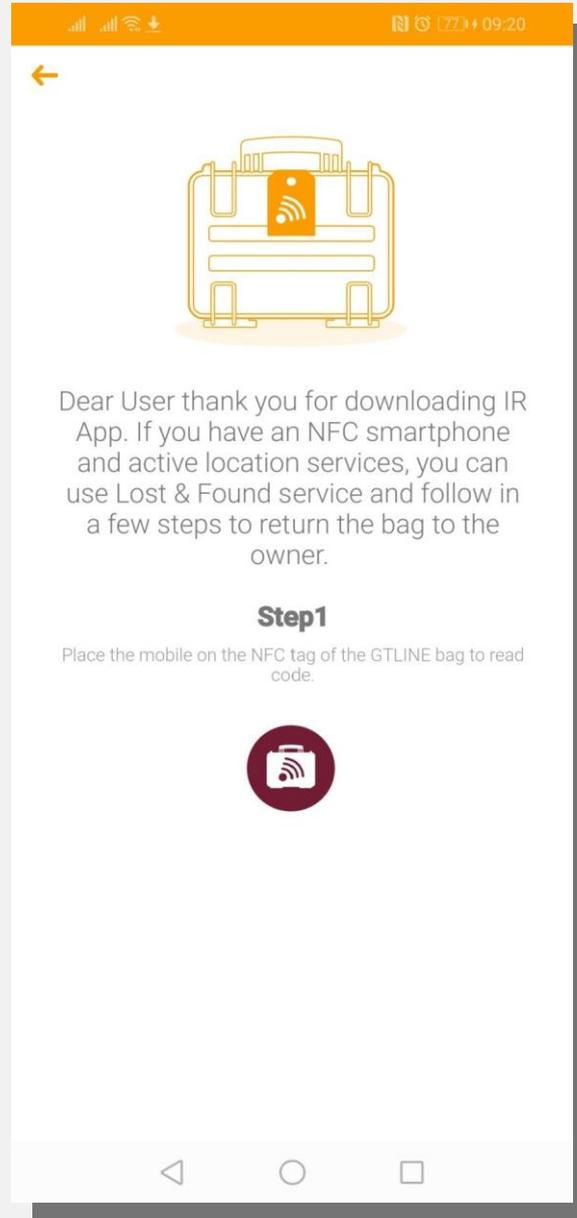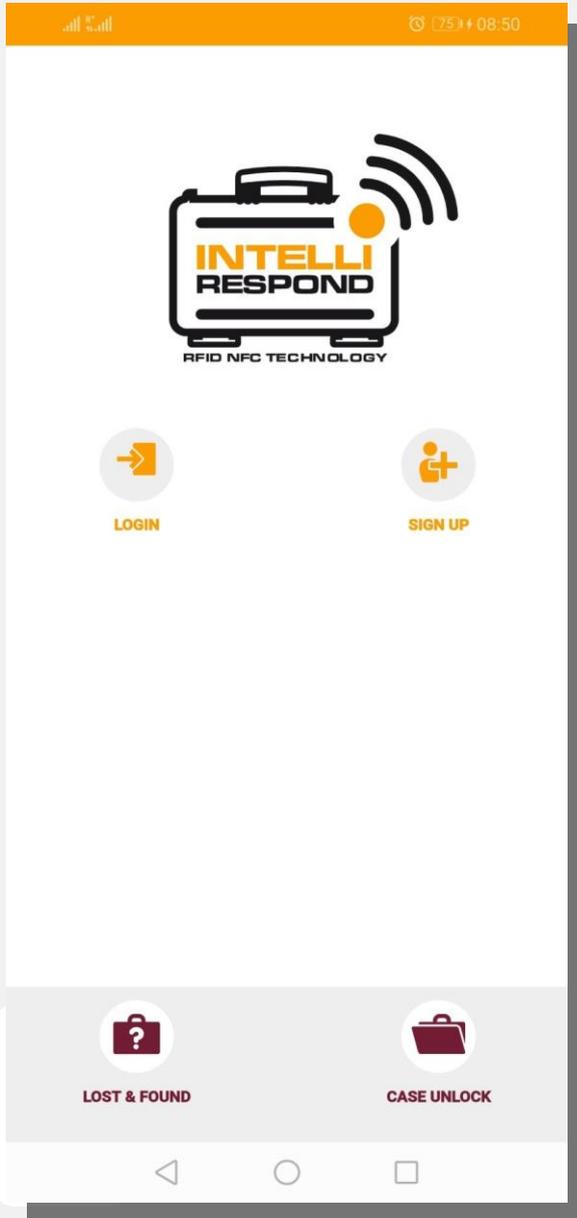
Lost & Found is an additional service to contact the owner of the case. The finder of a lost case will be invited to download the app and than use the «Lost & Found» button to contact the owner of the case. The procedure is very easy since he will be guided step by step in the process.

Case Unlock
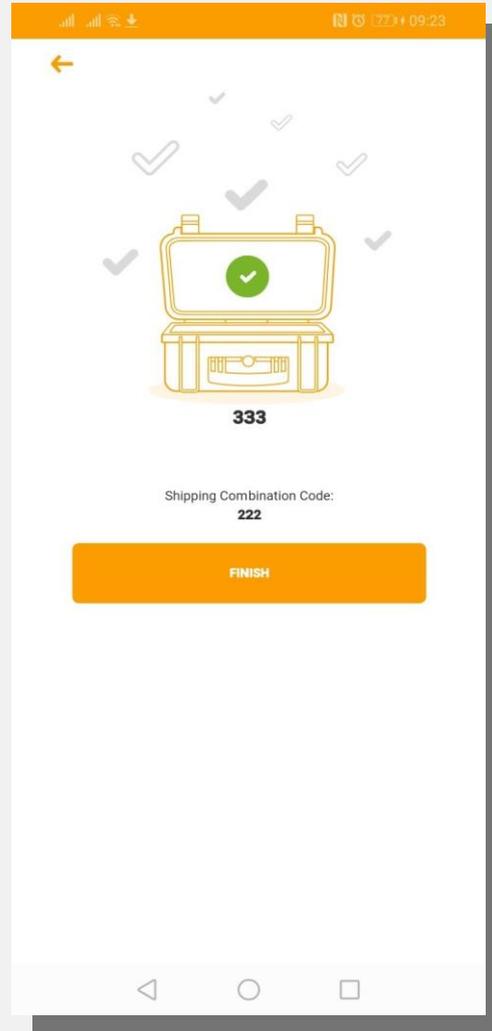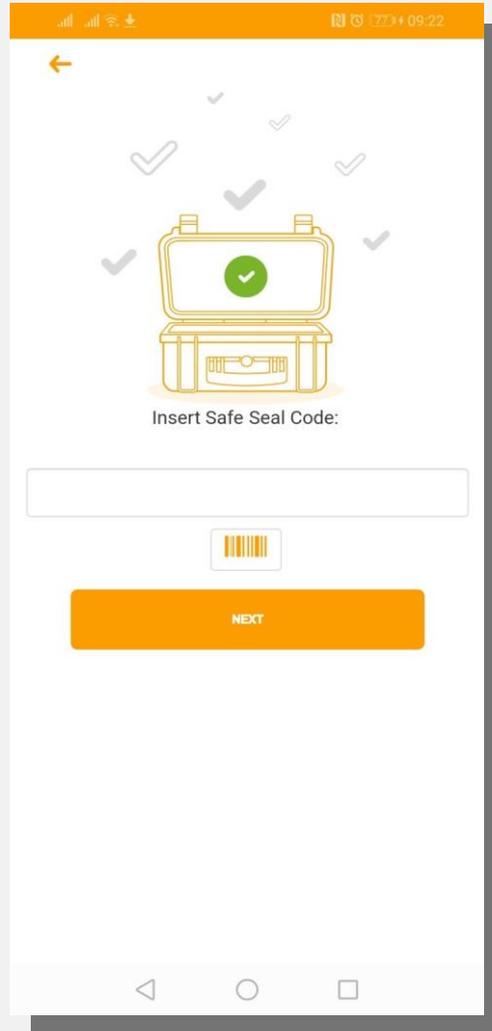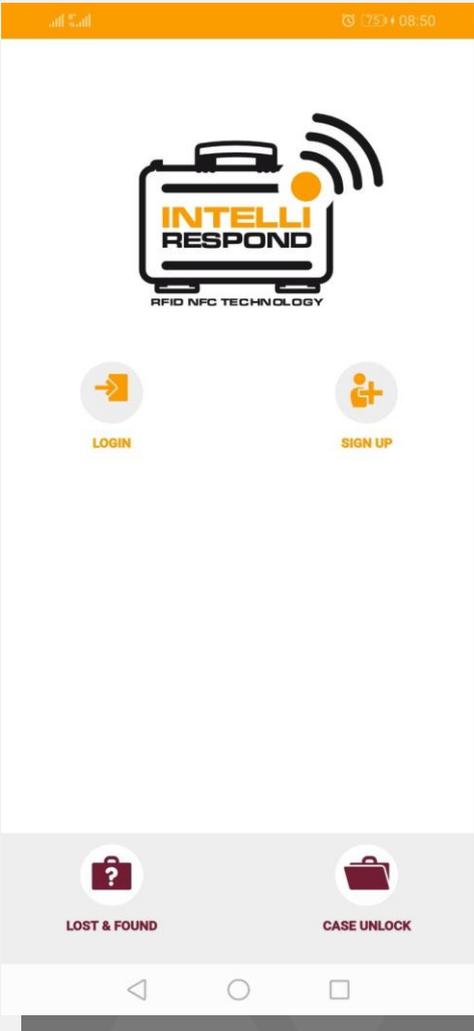
The Case Unlock function is the process of opening the case by the consignee in the «safeship procedure».
When the consignee receives the shipped case he will push the «case unlock button» and will follow the step by step procedure to receive automatically the padlock combination and open the case.

Notifications
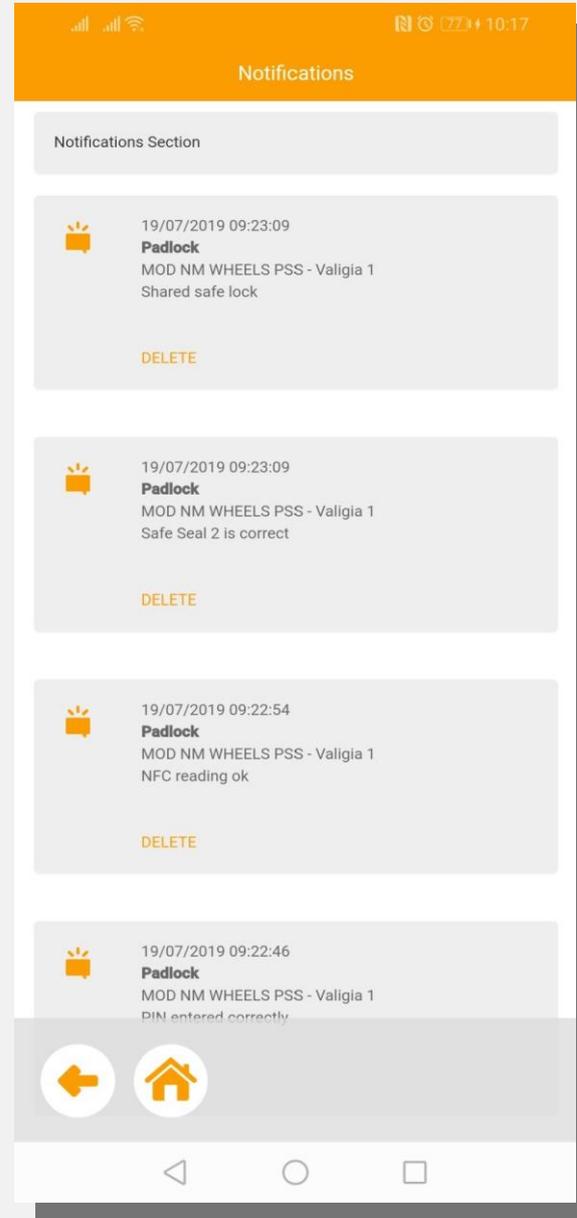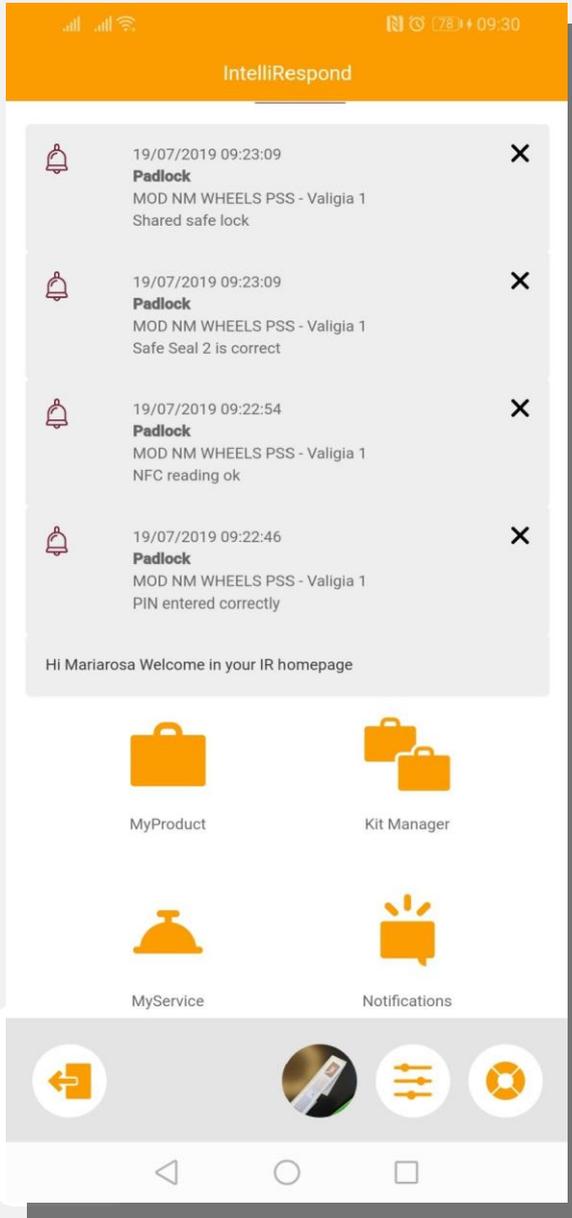
Notifications allows the mobile APP-user to store content info on their own and receive information from GT LINE.

The User will be able to set its activity list, which will be shown in the Welcome Page and will be archived in the Notification folders.

The User will also receive product and marketing updates from company GT LINE through this App section.

My Service

My Service is your dedicated Customer Service Area, managed by GT LINE remotely.

You can send messages and inquiries to GT LINE directly.

GT LINE Staff will reply to any request within 48hours (excl. weekends and public holidays)

For any warranty request, please upload as proof of purchase the relevant receipt image.

Our Customer Service will forward your warranty request to the local reseller.